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February 7, 2008

Sam Weiss
OccuVax
13423 Lynam Drive Suite 100
Omaha, NE 68138

Dear Mr. Weiss:

While somewhat belated, I wanted to send you a note about the success of our Flu Shot Clinic here at Home Instead, Inc. a few months ago. I really appreciated the ease of registering for the clinic and your responsiveness to all my questions.

The nurse who came in that day was friendly, helpful and excellent at her job!

The billing process proved equally easy and, we are planning to register with OccuVax for our Flu Shot Clinic again this year.

Sincerely,

A handwritten signature in cursive script that reads "Barbara J. Sorensen".

Barbara J. Sorensen, PHR
Human Resources Administrator